See any provider that accepts Medicare when you need to get care

With the UnitedHealthcare® Group Medicare Advantage (PPO) plan, members can see any provider (in-network or out-of-network) at the same cost share as long as they accept the plan and have not opted out of or been excluded from Medicare.

Seeing an in-network doctor

In-network doctors have a contract with UnitedHealthcare so you don't have to explain your benefits to them.

- Show your member ID card
- You pay your copay or coinsurance according to the plan benefits. Your provider will bill UnitedHealthcare for the rest

Seeing an out-of-network doctor

Out-of-network doctors don't need a contract with UnitedHealthcare to see you.

- You can see any out-of-network doctor if they are a Medicare-approved provider and accept the plan
- Tell your doctor that you have a Group Medicare Advantage PPO plan with out-of-network benefits
- Show your member ID card
- You will incur the same copay or coinsurance that you would have paid with an in-network provider according to your plan benefits
- If your provider won't accept the plan, please contact UnitedHealthcare so we can contact them on your behalf to explain how your plan works

Looking for a new doctor?

Call us at the number on your member ID card and we'd be happy to help you find one. To see if your provider is part of the UnitedHealthcare network, go to the website below and click on "Find a provider."

United Healthcare®
Group Medicare Advantage

(more information on the back)

You may give this information to your provider

We look forward to working with you as you deliver care to UnitedHealthcare® Group Medicare Advantage (PPO) plan members. UnitedHealthcare Group Medicare Advantage plans are only offered to groups such as employers, unions and government sub-entities. These plans provide group retiree Medicare beneficiaries with a variety of health care benefit plan choices, often with more benefits than those provided by Original Medicare. Plan members are still covered under the Medicare program and have federally regulated rights and protections.

Providers, do you have questions?

UnitedHealthcare is here to help. If you have questions regarding patient eligibility, claims status or benefits, or would like to join our network, please call Provider Services at **877-842-3210.** You can also find more information at **UHCprovider.com.**

We can help

If your doctor has questions, let us know. We'll be happy to contact them to provide more information. Usually, that's all it takes.

retiree.uhc.com/

Call the number on your member ID card.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information.

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.

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